

OTT TV & Radio SERVICE DESCRIPTION

MTEL TV PACKAGES WITH 24-MONTH SUBSCRIPTION



Digital OTT television based on streaming in high-definition quality with "MTEL TV" on your television (e.g. via Amazon Fire TV or devices with Android TV), smartphone, tablet, laptop or desktop, or using the TV Box provided by MTEL (either with a rental fee or included in the plan)

	MTEL TV S	MTEL TV M	MTEL TV L	MTEL TV XXL	
Basic fee per month during the minimum term	CHF 10.00	CHF 14.00	CHF 15.00	CHF 20.00	
Basic fee per month after the minimum term	CHF 15.00	CHF 20.00	CHF 25.00	CHF 33.00	
PROMOTIONAL CAMPAIGN	3 months free	3 months free	3 months free	3 months free	
Activation fee (incl.)	CHF 0	CHF 0	CHF 0	CHF 0	
TV Set-Top Box	not included	not included	Provided on a rental basis	Provided on a rental basis	
Note about TV Set-Top Box (STB)			Upon expiry of the contract term, the customer is required to return the device undamaged to MTEL within a period of 30 days. MTEL is entitled to request earlier return of the equipment in the event of use that is in breach of contract. If the customer fails to comply with this requirement, the customer shall pay MTEL compensation of CHF 99.00 for each TV STB, regardless of its age.		
Additional options for activation					
Additional option	per month	Can be activated in MTEL TV S	Can be activated in MTEL TV M	Can be activated in MTEL TV L	Can be activated in MTEL TV XXL
Video Club	CHF 2.00	Yes	No (already in package)	No (already in package)	No (already in package)
Package 18+	CHF 2.00	No	No	Yes	Yes
SPORTS PACKAGE	CHF 2.00	Yes	Yes	No (already in package)	No (already in package)
Additional TV BOX	CHF 2.00	No	No	Yes	Yes
ZADRUGA PACKAGE	CHF 5.00	Yes	Yes	Yes	No (already in package)
Note on additional options	The additional packages do not have a minimum contractual term, but can be deactivated on the first day of the next calendar month at the earliest. The full month will be billed until receipt of the cancellation notice at MTEL.				

	Functions			
	MTEL TV S	MTEL TV M	MTEL TV L	MTEL TV XXL
Number of TV channels	50	150	250	300+
Number of radio channels	300+	300+	300+	300+
Suitable for use	Only MTEL TV APP use	Only MTEL TV APP use	MTEL TV APP & MTEL TV STB	MTEL TV APP & MTEL TV STB
Max. simultaneous streams	1	1	2	4
Replay	7-day replay for already selected TV channels			
Live Pause	Yes/Yes/Yes/Yes			
Favourites List	Yes/Yes/Yes/Yes			
Programme Guide	Yes/Yes/Yes/Yes			
Video on Demand	No/Yes/Yes/Yes			
Abroad	Please note that video streaming consumes a large amount of data, which can lead to high roaming charges. Use of this service abroad and while roaming cannot be guaranteed due to various copyright regulations and is therefore intended for use in Switzerland.			
Internet requirements	Proper and trouble-free playback of the TV stream via the MTEL TV App/MTEL TV STB requires a minimum bandwidth of 20 Mbit/s. The MTEL TV App/MTEL TV STB can be used regardless of the internet provider.			
System requirements for the MTEL TV APP	A valid email address or phone number is required. Supported devices:			

	<p>Apple TV: tvOS from 4th generation Android TV: from Android TV Version 5.0 Fire TV: Fire tvOS from 2nd generation iPhone (iOS)/iPad (iPadOS): from Version 11.0 Android phone/tablet: from Android 4.1 WEB: MS Edge 95+/Safari 14+/Google Chrome 95+/Mozilla Firefox 93+</p> <p>The MTEL TV APP can be downloaded free of charge from the relevant App Store.</p>
Note	If the MTEL TV App is used on a smartphone or with a mobile data plan that has limited data use, the consumed data volume will be deducted from the respective mobile data volume and is therefore not excluded from the plan's data volume.

Contract duration	
Minimum term	24 months
Number of contracts	A maximum of 1 MTEL TV service can be purchased per customer number & household.
Cancellation	The contract can be terminated with 60 days' notice to the end of the minimum term. After expiry of the minimum term, the subscription may be terminated at any time with 60 days' notice to the end of each month.
Commercial use	<p>The commercial broadcasting of TV and radio programmes of MTEL TV, e.g. in publicly accessible areas, restaurants, hotels, shops, display windows, etc., requires a licence from a Swiss copyright collection society, depending on the type of use. The customer is personally responsible for applying for and obtaining the corresponding rights from the collection society.</p> <p>The MTEL TV STB and the MTEL TV App are for private use only and any commercial use is expressly prohibited without the prior approval of MTEL.</p>
Reservation regarding channel list	The channel list, including the list of HD and Replay-capable channels, is dynamic and can change during the contractual term in line with statutory regulations or individual agreements with the relevant broadcasting companies.
Programme contents	MTEL draws special attention to the fact that only channels or programmes may be broadcast for which it has the necessary broadcasting rights. This means that some programmes may be blanked out during broadcast or not broadcast if the necessary broadcasting rights are unavailable.

Various	
Service charges	See price list for service charges www.mtel.ch/de/servicegebuehren
HOTLINE/support	<p>Free telephone support when calling from your MTEL mobile number in Switzerland to the number +41 784 74 74 74 (Mon-Sat, 07:30-22:00)</p> <p>Calls from other mobile or landline networks may be charged.</p>
Contract Components	<ol style="list-style-type: none"> 1. The terms of the contract 2. Special provisions for internet and OTT TV & RADIO services 3. General terms and conditions 4. Current service descriptions and offer conditions <p>All documents are available at www.mtel.ch/de/rechtliche-informationen</p>

All prices are in CHF and include VAT
Offer valid until 31/01/2023