

Costs	
Basic fee per month	25.00 CHF including VAT
Minimum subscription period	None – the regular cancellation periods apply

(National) Mobile internet in Switzerland	
Data volume including	11 GB Any additional data usage will be charged at the standard rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if an additional option has not been activated.
Standard rates	Prices for data usage in Switzerland www.mtel.ch/de/standardtarife-daten
Maximum speed	4G network (high speed) 2 Gbit/s (download) and 300 Mbit/s (upload) 3G network (high speed) 2 Gbit/s (download) and 300 Mbit/s (upload)
Note	The transmission speeds are the best possible performance and cannot be guaranteed. The actual internet speed depends on factors such as topography, network coverage, distance to transmitter mast, signal strength inside/outside buildings or other factors and may be lower than the stated maximum internet speed.

(National) Telephony & text messages in Switzerland	
Calls to MTEL Mobile, to other Swiss mobile networks, to all Swiss land-lines and Text messages to all Swiss networks	10,000 units which can be used as minutes or text messages, excluding calls and text messages to special numbers (e.g. 084x, 090x, 18xx), short numbers and to value added services. In addition, the units apply to calls to the MTEL zone: Serbia (mts), Montenegro (m:tel Crna Gora), Bosnia and Herzegovina (m:tel Banja Luka) and Austria (m:tel Austria).
Received calls	Free of charge
Special and short numbers	Calls to special and short numbers are charged at special rates. Valid price list for special and short numbers www.mtel.ch/de/spezial-und-kurznummern 084x (0840, 0842, 0844, 0848): Shared-cost numbers uniform rate, irrespective of the location within Switzerland from which the call is made, but not exceeding 7 centimes per minute (+VAT, maximum price of a national call to a landline). Final amount per call is rounded to 10 centimes.
Blocking premium rate numbers	Premium value-added service numbers 090xer and 0906 numbers can be barred on request.
Freephone numbers	Calls to these 0800 numbers are free of charge.
Call forwarding	Call forwarding to the MTEL voice mailbox is free of charge. Otherwise, you will be charged the connection fee that would apply if you were calling the forwarding destination from your own line.
Listening to voicemails	Free of charge
Storing voicemails	8 days
Billing rate for telephony	Minute rate. Each fractioned minute is charged as a full minute.
Connection setup fee	None

(International) Outgoing calls & text messages abroad	
Country list MTEL ZONE	Wherever MTEL ZONE is mentioned, it refers to this country list with the networks listed here Serbia(mts), Montenegro (m:tel Crna Gora), Bosnia and Herzegovina (m:tel Banja Luka), Austria (m:tel Austria).
Country list Europe	Wherever EUROPA is mentioned, it refers to this country list Iceland, Liechtenstein, Andorra, Faroe Islands, Slovakia, Hungary, Germany, Finland, Portugal, Sweden, Bulgaria, Luxembourg, Malta, Italy, Belgium, Slovenia, Norway, Martinique, Netherlands, Spain, United Kingdom, Croatia, Cyprus, Lithuania, San Marino, Ireland, Latvia, France, Reunion, Poland, Gibraltar, Greece, Romania, Denmark, Estonia, Vatican, Czech Republic,
Country list Zone 3	Wherever Zone 3 is mentioned, it refers to this country list Libya, Albania, Argentina, Tunisia, Morocco, Algeria, Israel, Singapore, Belarus, Monaco, Mexico, Japan, Kosovo, Russia & Kazakhstan, Moldova, USA, Canada & Caribbean, Turkey, Palestine, Ukraine, New Zealand, Hong Kong, Northern Macedonia, Australia
Country list Zone 4	Wherever Zone 4 is mentioned, it refers to this country list South Africa, Philippines, Taiwan, South Korea, Malaysia, Brazil, Chile, Azerbaijan, Georgia, Venezuela, Armenia
Calls to other countries in the world – standard rates (Zone 5)	The rates depend on the destination country. Calls made abroad will be charged at the standard rate if the corresponding mobile subscription does not contain any incl. units/credit or if these have been used up.
Standard rates	Prices for telephony abroad www.mtel.ch/de/international
Sending text messages abroad	CHF 0.09 per text message
Special, premium and short numbers	Calls to special, premium and short numbers abroad are barred.
Freephone numbers	Calls to foreign freephone numbers are charged at the standard rates for calls abroad. Foreign freephone numbers may be subject to a charge even if they are marked as free.

Calls to subscribers via satellite connection	Calls from Switzerland to subscribers with a mobile phone number who are on cruise ships, for example, and the call is connected via satellite, are billed at the normal Swiss domestic rate. A subscriber who is called pays for the incoming call according to the satellite roaming rate (see www.mtel.ch/de/roaming)
Calls to subscribers with a satellite number	Calls from Switzerland to subscribers with a satellite number (such as with the prefix 0087, 0088) are charged at higher per-minute rates of up to approx. CHF 15.00, depending on the satellite network.
Call forwarding abroad	Call forwarding to a foreign number is blocked.
Billing rate for telephony	Minute rate. Each fractioned minute is charged as a full minute.
Connection setup fee	None

(ROAMING) ROAM LIKE HOME MTEL ZONE & EU ZONE abroad

ROAM LIKE HOME data	The same data volume as National is available for the MTEL ZONE & EU ZONE. Data ROAMING is deactivated by default if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated. You can activate a ROAMING data option in SELFCARE at www.mtel.ch/de/mymtel at any time.
Maximum speed	Maximum possible speed depends on the foreign mobile network roaming partner. List of roaming partners at www.mtel.ch/de/roamingpartner
Including units for calls	25 minutes for outgoing calls as described below; MTEL ZONE (1./2./3./4.) & EU ZONE (5./6./7./8.) Telephony and text message roaming is activated by default when abroad. Calls to special numbers, short numbers and value-added services in roaming are blocked. You can activate a ROAMING option in SELFCARE at www.mtel.ch/de/mymtel at any time.
1. Calls from the suspended MTEL ZONE country to all mobiles & landlines in Switzerland.	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
2. Calls within the MTEL ZONE country being visited	Valid only for calls to mobiles and landlines; in Serbia to Telekom Serbia numbers , Bosnia and Herzegovina to m:tel numbers , Montenegro to m:tel numbers , Austria to m:tel numbers Calls to MTEL ZONE mobile and fixed networks as well as to other mobiles and landlines within the MTEL ZONE will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
3. Calls from the held up MTEL ZONE country to another MTEL ZONE country	Valid only for calls to mobiles and landlines; in Serbia to Telekom Serbia numbers , Bosnia and Herzegovina to m:tel numbers , Montenegro to m:tel numbers , Austria to m:tel numbers Calls to MTEL ZONE mobile and fixed networks as well as to other mobiles and landlines within the MTEL ZONE will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
4. Calls from a suspended MTEL ZONE country to any other country in the world	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
5. Calls from the EU ZONE country being visited to all mobiles & landlines in Switzerland	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
6. Calls within the EU ZONE country being visited	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
7. Calls from the EU ZONE country to another EU ZONE country being visited	Calls to EU ZONE mobiles and landlines in another EU ZONE country will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated.
8. Calls from the held-up EU ZONE country to another country in the world	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
Important voice mailbox note	Incoming voice messages to the voice mailbox while ROAMING within the MTEL & EU ZONE are free of charge. Calls from abroad to the voice mailbox to listen to the voice messages will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated.
Connection setup fee	None
Standard rate	Prices according to standard roaming rates www.mtel.ch/de/roaming
Text messages	Prices according to standard roaming rates www.mtel.ch/de/roaming

(ROAMING) FRIENDLY ZONE abroad

DATA	500 MB ROAMING data is deactivated by default if the corresponding mobile subscription does not contain any inclusive units or if these have been used up and if no additional option has been activated. You can activate a ROAMING data option in SELFCARE at www.mtel.ch/de/mymtel at any time.
Maximum speed	Maximum possible speed depends on the foreign mobile network roaming partner. List of roaming partners at www.mtel.ch/de/roamingpartner

Incl. units for calls	25 minutes valid for outgoing calls as described below; FRIENDLY ZONE (1./2./3.) Telephony and text message roaming is activated by default when abroad. Calls to special numbers, short numbers and value-added services in roaming are blocked. You can activate a ROAMING option in SELFCARE at www.mtel.ch/de/mymtel at any time.
1. Calls from the suspended FRIENDLY ZONE country to all mobiles & land-lines in Switzerland	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated.
2. Calls within the FRIENDLY ZONE country being visited	Valid only for calls to mobiles and landlines; Calls within the FRIENDLY ZONE being visited will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated.
3. Calls from the FRIENDLY ZONE country being visited to any other country in the world	Calls will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any incl. units or if these have been used up and if no additional option has been activated.
Important notice	Incoming voice messages to the voice mailbox in ROAMING within the FRIENDLY ZONE are free of charge. Calls from abroad to the voice mailbox to listen to the voice messages will be charged at the standard roaming rate if the corresponding mobile subscription does not contain any including units or if these have been used up and if no additional option has been activated.
Standard rate	Prices according to standard roaming rates www.mtel.ch/de/roaming
Connection setup fee	None
Text messages	Prices according to standard roaming rates www.mtel.ch/de/roaming

(Roaming) Remaining telephony and mobile Internet abroad

Country list region Zone 3	Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Moldova, Tajikistan, Tanzania, Ukraine, Uzbekistan,
Country list region Zone 4	Canada, Puerto Rico, USA
List of countries region Zone 5	All other countries and zones not listed including satellite
Activation and deactivation of roaming at the standard rate	Data roaming at the standard rate (billing according to MB used) is deactivated by default when abroad and can be activated in MY MTEL Selfcare. Telephony and text message roaming is activated by default when abroad.
MY MTEL Selfcare	The MY MTEL Selfcare worldwide free access can be reached at www.mtel.ch/de/mymtel . The Selfcare offers the following functions: Roaming settings Switch answering machine mailbox on or off when abroad Allow or prohibit calls, text message and data connections on ships and in aircraft Activate, deactivate roaming at the standard rate Switch roaming info text message reception on or off Cost protection limit for data roaming Information about installed data packages Information about used data credits Purchasing attractive roaming options Standard roaming rates
Standard roaming rates	To reduce costs, your MTEL Team recommends activating roaming data packages. The usage-dependent prices depend on which country you are in (region 1-3). You will be charged according to the MB used. If no credit or data package is included in the corresponding subscription or if it is used up, the following services will be charged at the standard roaming rate: - Outgoing and incoming calls - Outgoing text message - Mobile internet or data traffic More details on the roaming price list www.mtel.ch/de/roaming
Hierarchy Roaming – including units and options	If several roaming credits or roaming options are available during a stay abroad, they will be used up and charged in the following order: Data Plus S/XL or Data Roaming S/XL if activated. Roaming credit included in the mobile subscription Standard roaming rates with billing according to MG used – if activated.
Billing rate for telephony	Accurate to the second and rounded to the nearest 10 Rp per call. Exception: Outgoing calls are billed per call at least at the cost corresponding to a call of 30 seconds.
Cycle billing data	Accurate to the kilobyte and rounded to the nearest 10 Rp per session.
Connection setup fee	None

Special and short numbers	Calls abroad to country-specific special and short numbers including value-added services may be charged at a higher rate. Such calls are not included in any inclusive call credits that may be available.
Freephone numbers	Calls made in the country of residence to "freephone numbers" in the country of residence or in another country are charged at a higher rate like special numbers and are not included in any inclusive call credits.
Satellite roaming	Roaming via satellite connections, such as in aeroplanes and cruise ships, is blocked.
Call forwarding	In the case of call forwarding from abroad (such as to the fixed network connection in Switzerland), both the incoming call and the forwarded outgoing call are charged at the standard roaming rate.
Forwarding to voice mailbox	Free, deactivate mailbox #145# Activate mailbox: *145#
Listening to Voice messages	Calls from abroad to the voice mailbox to listen to voice messages are charged at the standard roaming rate.
Roaming cost control	<p>Whenever you are abroad, you are automatically informed of the applicable roaming rate by text message. Receipt of the roaming info text message can be switched on/off in MY MTEL Selfcare.</p> <p>A monthly cost limit of CHF 100 is enabled by default. The limit can be changed or switched off in MY MTEL Selfcare. When the cost limit is reached, data traffic is blocked until the end of the month.</p> <p>The roaming cost limit includes the roaming data costs incurred in a calendar month without the charges for roaming options or roaming data packages.</p> <p>The roaming cost limit includes the roaming data costs incurred in a calendar month. Under certain circumstances and depending on the country in which the data traffic takes place, there may be a delay between the generated roaming volume and the blocking of the data traffic.</p>

Contract duration

Activation	The subscription is activated on the day of registration or on the date requested when numbers are ported.
Subscriptions without a minimum term, Cancellation	A subscription without a minimum term can be cancelled with 60 days' notice to the end of each month.
Subscriptions with a minimum term, cancellation	Certain offers may be linked to a minimum contract period. The conditions of the offer apply. The mobile phone contract can then be terminated with 60 days' notice to the end of the minimum contract period. After expiry of the minimum contract period, the contract may be terminated at any time with 60 days' notice to the end of each month.

Various

Inclusive units/credit	Any inclusive call, text message or data quota not used for a given period will expire and will not be carried over to the following period.
Service charges	See price list for service charges www.mtel.ch/de/servicegebuehren
Available additional options	<p>Calls to the EU: Call EU S and Call EU XL</p> <p>More data: Data Plus S and Data Plus XL</p> <p>More data Friendly Zone: Data Roaming S and Data Roaming XL</p> <p>More minutes abroad: Call Home S and Call Home XL</p> <p>More minutes national: Minutes Plus</p> <p>Roaming data worldwide: Roaming World Data</p> <p>Roaming voice worldwide: Roaming World Voice</p>
HOTLINE/support	Free telephone support when calling from your MTEL mobile number in Switzerland to the number +41 784 74 74 74 Calls from other mobiles or landlines may be charged.
Contract Components	<ol style="list-style-type: none"> 1. The terms of the contract 2. Special provisions for mobile communications services 3. General terms and conditions 4. The current service descriptions and offer conditions <p>All documents are available at www.mtel.ch/de/rechtliche-informationen</p>

This subscription is intended for normal personal use in Switzerland and may not be used for a longer period of time primarily or exclusively abroad or provided to users abroad.